



## Quality Policy

**Growth:** We are committed to consistent and profitable growth in our core business and selected markets. We continuously seek to improve and innovate our products to meet the stringent market demands.

**Margin and Cost:** We believe margin and cost improvements are the result of continuous improvements and rapid technologically developments of our products that work for the customer and to keep costs at their current level or lower.

**Lean and Quality:** We must apply the principle of Lean Management in every process across the company, truly embracing the idea of eliminating what does not add value and designing products, systems and processes for safety and total quality. We should invest in the latest quality accreditation and production processes. We should also continuously focus on supply chain and cost reduction possibilities.

**People:** We believe in the power of people and that people respond to recognition and trust, opportunities to learn, the possibility to develop personally and professionally, team work and, dedicated and motivated employees. People are the company's most valuable resource. Employees possess immense power of innovation, imagination, skill and a desire to accomplish something of significance. Teamwork enables us to realize our full potential.

**Planning:** We believe in planning and proper execution at all levels of the company. We favor speedy decisions, actions and programs. We see speed as a winning ingredient in the ever faster moving and changing world.

**Customers:** We are focused on customers and markets, where we are dedicated to total customer satisfaction and understanding of our customer needs and exceeding their expectations.

**Global presence:** Our customers come in first place that's how our company grows. We promote activities which add value for our customers, which reinforce our commitment to partnership in business. Innovation is essential for progress.

**Suppliers:** We expect our suppliers to provide us with products of quality, they aim to value our business relationship and satisfy our needs, being their customer. We continue to aim to develop long-term relationships based on mutual respect.

**Integrity & Honesty:** Honest relationships and trust are essential for long-term business successes. We deal fairly in all our business relations. Open communication, respect for people, ideas, opinions and cultures play a key part in continuing and improving our own integrity and honesty as diversity brings strength.

**Social Responsibility:** ALT Technologies company policy and ethic is based on respect to minorities, safety, welfare, health of people and environment. Any kind of discrimination, forced and child labor and corruption is not allowed at ALT Technologies. ALT Technologies complies with local, national and international legislation and laws in the countries where operations take place. The management team and department managers are responsible to maintain this policy for all business whether internal or external.

ALT Technologies,

Jean-Luc Verstraeten

Managing Director